



Actxa Limited 1 Year Product Warranty

What is covered under this limited 1 year warranty?

This Limited Warranty applies to Actxa products purchased from an Authorized Actxa dealer or authorised online store by the original purchaser for normal use and not for resale. Actxa warrants that a covered product is free from defects in material and workmanship, with the exception as stated below.

How long does the limited warranty coverage last?

This Limited Warranty lasts for 1 year from date of purchase. A valid proof of purchase will be required to prove eligibility. If you do not have a valid proof of purchase, the Limited Warranty period will be measured from the date of sale by Actxa to the authorised distributorship. Actxa reserves the right to reject any warranty claim without any valid proof of purchase.

What is not covered under this Limited Warranty?

This Limited Warranty applies only to the product manufactured by or for Actxa that can be identified by the "Actxa" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any (a) Actxa products and services other than the Product, (b) non-Actxa hardware product, (c) consumables (such as batteries), or (d) software, even if packaged or sold with the Product or embedded in the Product. This limited warranty does not cover damage resulting from commercial use, misuse, accident, modification or alteration to the hardware or software, tampering, water resistant limitations exceeded, damage caused by operating the product outside the permitted or intended uses, improper voltage or power supply, improper maintenance or failure caused by a product that Actxa is not responsible for. Brightness of OLED screen and product color consistency may vary from 1 batch to the other and such cases should not be treated as manufacturing or material defects. There is no warranty of uninterrupted or error free operation. There is no warranty for loss of data and you must regularly sync your product to your smart devices. There is no warranty for product with removed, defaced or altered product label. This warranty does not cover defects caused by wear and tear.

Actxa's Commitment to Product Excellence

Actxa will inspect the product to ascertain the nature of defects. Actxa will repair the product at no charge, using new or refurbished replacement parts or replace the product with a new or refurbished product. Where a replacement product is supplied, this shall be guaranteed for the balance of the original warranty period. Any models that is no longer available shall be replaced by a model of a value and with such features as Actxa consider appropriate in the circumstances. Actxa is not responsible for freight forwarding charges, losses or damage in transit.

Limited Liability

ACTXA AND ITS AFFILIATES, SUPPLIERS, DISTRIBUTORS AND RESELLERS ARE NOT LIABLE FOR ANY OF THE FOLLOWING: 1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES. 2) LOSS OF OR DAMAGE TO YOUR DATA. 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES, OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS), EVEN IF INFORMED OF THE POSSIBILITY.

ACTXA DOES NOT PROVIDE ANY OTHER WARRANTIES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

If any of the provisions of the foregoing are contrary to any relevant legislation, then that provision shall be deemed excluded from the warranty and the rest of the provisions will continue to apply.